

**KYVL ONLINE RESOURCES  
CUSTOMER SATISFACTION SURVEY  
ACADEMIC LIBRARIES**

Help us provide you with the online information resources that you need. Please complete the following survey and submit it to us.

I am a

- ☐ Library Customer
- ☐ Librarian
- ☐ Library Staff Member

Online Resource Name	Provider	Poor	Fair	OK	Good	Excellent	N/A
Academic Search Premier	EBSCO						
AGRICOLA	EBSCO						
Alt-Press Watch	ProQuest						
ArticleFirst	OCLC						
Biography Reference Bank	Wilson						
Business Source Premier	EBSCO						
Career and Technical Education	ProQuest						
CINAHL	EBSCO						
Clase and Periodica	OCLC						
Clinical Pharmacology	EBSCO						
Computing	ProQuest						
ContentsFirst	OCLC						
EBSCO Animals	EBSCO						
Electronic Collections Online	OCLC						
Electronic Theses and Dissertation	UK						
Encyclopedia Americana	Grolier						
ERIC	OCLC						
ERIC	EBSCO						
Funk & Wagnall's New World Encyclopedia	EBSCO						
GPO Monthly Catalog	OCLC						
Grolier Multimedia Encyclopedia	Grolier						
Health Source: Consumer Edition	EBSCO						
Health Source: Nursing/Academic Edition	EBSCO						
International Index to Music Periodicals	ProQuest						
Kentuckiana Digital Library	KYVL						
Ky. Adult Education Resources	KYVAE/KYVL						
LINCS—National Institute for Literacy	LINCS						
MAS Ultra: School Edition	EBSCO						
MasterFILE Premier	EBSCO						
MEDLINE	EBSCO						
MEDLINE	OCLC						
Middle Search Plus Online	EBSCO						
New Book of Knowledge	Grolier						
Newspaper Source	EBSCO						
NoveList	EBSCO						
PaperFirst	OCLC						
Pre-CINAHL	EBSCO						
Primary Search Online	EBSCO						
ProceedingsFirst	OCLC						
Professional Development Collection	EBSCO						
Psychology & Behavioral Sciences Collection	EBSCO						

<b>PsycINFO</b>	<b>EBSCO</b>						
<b>Regional Business News</b>	<b>EBSCO</b>						
<b>Religion &amp; Philosophy Collection</b>	<b>EBSCO</b>						
<b>Sociological Collection</b>	<b>EBSCO</b>						
<b>TOPICsearch</b>	<b>EBSCO</b>						
<b>Union List of Periodicals Database</b>	<b>OCLC</b>						
<b>World Almanac</b>	<b>OCLC</b>						
<b>WorldCat Database</b>	<b>OCLC</b>						

Overall, how would you rate the KYVL online resources that you use?

- ☐ Poor
- ☐ Fair
- ☐ OK
- ☐ Good
- ☐ Excellent

Which of the following subject areas would you like to be better covered in the KYVL online resources?

- |   |                                     |                                      |   |
|---|-------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Biology          | <input type="checkbox"/> Business   | <input type="checkbox"/> Chemistry   | <input type="checkbox"/> Computer Science |
| <input type="checkbox"/> Current Events   | <input type="checkbox"/> Education  | <input type="checkbox"/> Engineering | <input type="checkbox"/> History          |
| <input type="checkbox"/> Library Science  | <input type="checkbox"/> Literature | <input type="checkbox"/> Mathematics | <input type="checkbox"/> Medicine         |
| <input type="checkbox"/> Physical Science | <input type="checkbox"/> Psychology | <input type="checkbox"/> Sociology   | <input type="checkbox"/> Technology       |

What subject areas other than those listed above would you like to see as a part of the KYVL online resources? \_\_\_\_\_

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If there are specific databases which you would like to see added to the KYVL online resources, please list them.

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If you would be willing to participate in an email focus group, please provide your name and e-mail address.

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**Thank you for your help!**

Return completed form to

Myra Morton  
Ky. Dept. for Libraries & Archives  
P.O. Box 537  
Frankfort, KY 40602  
FAX: 502-564-5773